

INACTIVE & FAKE MOBILE SUBSCRIBER DELETION MATTER !!

OBVIOUSLY ASKED QUESTIONS !!

**Q - 1] DOT. IS ALREADY CONDUCTING A VERIFICATION DRIVE
??**

ANS - 1]

DOT. AND MOBILE OPERATORS, AS PER THEIR OWN
ADMISSION DO NOT HAVE ANY MECHANISM TO CROSS
CHECK AUTHENTICITY OF DOCUMENTS. - **** (PG. -
74/75/76/80/84).**

THE TERMS. CELL CONDUCTS ONLY SAMPLE SURVEY
AND THERE ARE INSTANCES OF SAMPLE SURVEYS
REMAINING PENDING FOR SIX TO SEVEN MONTHS DUE
TO ACUTE STAFF SHORTAGE EVEN IN METRO CITIES. -
MEDIA CUTTING.

RE-VERIFICATION ONUS IS ON MOBILE OPERATORS
WHO THEMSELVES DERAILED VERIFICATION PROCESSES
AND THEIR MODUS OPERANDI CURRENTLY IN NORTH
EAST IS A GLARING TESTIMONY TO THEIR MISDEEDS.
THEY ARE CAPITALIST AND PROFIT MAKING IS THEIR
ULTIMATE OBJECTIVE. FOR 3G AIRWAVES WHO WERE
QUESTIONING THE QUOTE OF (1500) CRORES, ENDED
UP PAYING (15) TIMES THE AMOUNT ONCE THE AUCTION
PROCESS WAS RESORTED TO. - **** (PG. - 77/78/79) &
MEDIA.**

THE CURRENT RE-VERIFICATION DRIVE ONLY REQUIRES SUBSCRIBERS TO RE-EXTEND DOCUMENTS AGAINST THEIR MOBILE CONNECTIONS AND THERE IS NO MECHANISM OR EFFORT TO CHECK THE AUTHENTICITY OF THE DOCUMENTS.

SUCH IS THE MAGNITUDE OF THE PROBLEM THAT EVEN IF EARLIER THE ACTUAL USER AND THE DOCUMENTS

WERE CORRECTLY MATCHED BUT DURING RE-VERIFICATION FAKE DOCUMENTS OF SOME OTHER INDIVIDUAL ARE EXTENDED, THE CONNECTION IS TRANSFERRED TO THAT FAKE ACCOUNT.

Q - 2] ONE PETITION ON MOBILE VERIFICATION IS ALREADY BEFORE THE COURT ??

ANS - 2] THE PETITION RELATES TO NATIONAL SECURITY U/S 21 OF CONSTITUTION AND BARGAINS FOR PHYSICAL VERIFICATION OF APPLICANTS FOR MOBILE SERVICES AND IN NO WAY A REVENUE LOSS ANGLE IS LINKED TO THAT PETITION. MORE OVER THIS PETITION IS AN EXTENSION OF THE CURRENT 2G REVENUE EVASION PETITION BEING HEARD BY THE COURT AND ONLY THE FACTORS OF CAUSES FOR REVENUE EVASION DIFFER.

IN EXISTING PETITION THE LOSS WAS DUE TO MANIPULATION OF BIDDING PROCESS WHERE AS CURRENTLY THE REVENUE EVASION IS DUE TO MANIPULATION OF CUSTOMER BASE.

Q - 3] WHO IS A NATIONAL AUDITOR ??

ANS - 3] THE CAG. IS THE NATIONAL AUDITOR.

Q – 4] WHAT IS THE IMPORTANCE OF ACTIVE MOBILE USERS ?? **(PG. - 31).

ANS – 4]

THAT IT IS PERTINENT TO BRING TO MENTION THAT IN THIS PETITION THERE HAS BEEN MENTION OF –

- a) SUBSCRIBER BASE; AND
- b) ACTIVE SUBSCRIBER / CUSTOMERS.

IT IS HEREBY MOST HUMBLY AND RESPECTFULLY SUBMITTED THAT WHILE “SUBSCRIBER BASE” AS MENTIONED AT VARIOUS PLACES HAS ITS CONNECTION / LINK WITH THE QUANTITY OF SIM SERIAL NUMBERS WHICH ARE ENROLLED / REGISTERED WITH THE SYSTEM, WHEREAS, “ACTIVE SUBSCRIBER / CUSTOMER” RELATES TO THE QUANTITY OF SUBSCRIBERS WHO USES THAT PARTICULAR SIM / PHONE CONNECTION AT LEAST ONCE DURING A MINIMUM SPAN OF 30 (THIRTY) DAYS. NOW WITH AROUND ONLY 70% OF TOTAL SUBSCRIBERS BEING ACTIVE IN ANY PARTICULAR MONTH, IT IS MOST LIKELY THAT THE BALANCE 30% OF THE SUBSCRIBERS ARE FAKE SUBSCRIBERS OWING TO THE FACT THAT THE

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PROBABILITIES OF A MOBILE CONNECTION NOT BEING USED TO EITHER RECEIVE AN INCOMING CALL OR MAKE AN OUTGOING CALL ONCE A DAY IS OUT-OF-THE-WAY. THEREFORE, ONCE IN A MONTH

USAGE OF SUCH MOBILE CONNECTION APPEARS TO BE HIGHLY FABRICATED. FURTHER, SINCE LAKHS OF SIM CARDS ARE EITHER ACTIVATED BEFORE DOCUMENTATION AND ALSO USED ONE TIME AS RECHARGE VOUCHERS, REPEATEDLY, MONTH AFTER MONTH AND SUCH CONNECTIONS REMAIN ACTIVE, SINCE CARDS HAVE LIFE TIME VALIDITY. THE CONSEQUENCE IS "A VARIABLE FLOAT OF MILLIONS OF ONE TIME USAGE CUSTOMERS". THE ESTIMATED QUANTITY OF ACTUAL ACTIVE BASE AFTER DEDUCTING THE MONTHLY FLOAT SHOULD NOT BE MORE THAN 50% AGAINST THE SPECIFIED ESTIMATED NATIONAL AVERAGE OF 70%. THEREFORE, CONSIDERING THE HUGE GAP BETWEEN LISTED SUBSCRIBERS AND ACTIVE SUBSCRIBERS, IT BECOMES INEVITABLE TO

CONDUCT TO PROPER AUDIT / SURVEY OF
SUBSCRIBER BASE.

Q - 5] GOVT. IS ALREADY PLANNING TO CHARGE SPECTRUM ?? **(PG. - 17).

ANS - 5] PAID SPECTRUM WILL BE ALLOTTED ON BASIS OF SUBSCRIBER BASE AND SINCE SPECTRUM IS BOTH SCARCE NATIONAL RESOURCE AND VITAL TO OPERATIONAL EFFICIENCY OF MOBILE OPERATORS – THE TEMPTATION OF MOBILE OPERATORS TO ACQUIRE MORE AND MORE SPECTRUM WILL ALWAYS REMAIN AND FURTHER PAST MISDEEDS OF MOBILE OPERATORS HAS TO BE ACCOUNTED FOR.

Q - 6] WHAT IS THE MODUS OPERANDI OF TELECOM COMPANIES TO INCREASE SUBSCRIBER BASE ??

ANS - 6] **** (PG. 12/21 & 22).**

(A)

- i.** AN INDIVIDUAL CAN POSSESS MULTIPLE SIM CONNECTIONS ISSUED IN HIS/HER NAME WHICH RESULTS IN THE INFLATION OF SUBSCRIBER BASE.
- ii.** UMPTEEN NUMBER OF SIM CARDS ARE OPERATIONAL / SOLD ON FAKE IDENTITY

VERIFICATION WHICH CONSEQUENTLY ADDS TO SUBSCRIBER BASE, THEREBY, INFLATING THE SUBSCRIBER BASE OF THE RESPECTIVE TELECOM COMPANY.

- iii.** THERE IS NO CLEAR POLICY AT PRESENT FOR DISCONNECTION OF NON-ACTIVE CUSTOMERS AND HENCE WITH LIFE TIME CUSTOMER PACKS INTO EXISTENCE EVEN A NON-ACTIVE CUSTOMER EXISTS IN THE SYSTEM.

FURTHER TO THE SUBMISSIONS MADE HEREINABOVE, ONLY SEVENTY PERCENT OF MOBILE SUBSCRIBERS ARE REFLECTED AS ACTIVE AND TO ADD TO THIS FACT, WITH MASSIVE NUMBER OF MOBILE CONNECTIONS ACTIVATED AT PRE VERIFICATION STAGE (PRE ACTIVATED MOBILE CONNECTIONS) FOR ONE TIME BENEFITS, THE ACTUAL AUDITED BASE OF ACTIVE CUSTOMERS WILL NOT EXCEED FIFTY PERCENT.

(B)

THAT THE SIM CARDS ISSUED TO THE SUBSCRIBERS ADD INTO THE HLR AND THIS OCCURS BY AND LARGE DUE TO INVOLVEMENT OF A FEW COURSE OF ACTION WHICH ARE AS FOLLOWS:

- a.)** ADDITION OF FAKE SUBSCRIBERS WHO SUBMIT COUNTERFEIT VERIFICATION DOCUMENTS;
- b.)** MULTIPLE SIM CARDS/MOBILE CONNECTIONS ISSUED ON A SINGLE SUBSCRIBER'S NAME, OWING TO THE NEGATIVE PRICING METHOD ADOPTED BY THE TELECOM COMPANIES;
- c.)** FURTHER TO THE RATIONALE PRESENTED IN (B.) HEREINABOVE; MULTIPLE SIM CARDS/MOBILE CONNECTIONS ARE ALSO SOLD ON FAKE IDENTITY VERIFICATION WHICH CONSEQUENTLY ADDS TO SUBSCRIBER BASE, THEREBY, INFLATING THE SUBSCRIBER BASE OF THE RESPECTIVE TELECOM COMPANY;
- d.)** THERE IS NO CLEAR POLICY AT PRESENT FOR DISCONNECTION OF NON-ACTIVE CUSTOMERS AND HENCE WITH LIFE TIME CUSTOMER PACKS INTO EXISTENCE EVEN A NON-ACTIVE CUSTOMER EXISTS IN THE SYSTEM.
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Q - 7] WHAT IS THE MODUS OPERANDI OF MOBILE OPERATORS TO WORK OUT NEGATIVE PRICING OF NEW CONNECTIONS ??

ANS - 7] ^{}(PG. - 13 & 14).**

THE FOLLOWING ILLUSTRATION IS SUBMITTED IN ORDER TO ELUCIDATE THE FACTS AND PUT BEFORE THIS HON'BLE COURT A BETTER UNDERSTANDING OF THE ISSUE UNDER CONTEXT I.E., CONTENTS OF THIS PARA 10.

CONSIDERING THE MAXIMUM RETAIL PRICE FOR LIFE TIME SIM CONNECTION IS RS. 61 AND THE RETAILER COST THE SIM BEING RS. 11 ALONG WITH THE RETAILER INCENTIVE ON ACTIVATION FIXED AT RS. 20, THE NET RETAILER COST OF SIM IS RS. -9. THE PROMOTIONAL END USER TALK TIME WORTH RS. 10 IS PROVIDED AND THE RETAILER SELLS THE SIM FOR FREE TO -

a) *GENUINE USERS WHO REAP A BENEFIT OF RS. 10 PROMOTIONAL TALK VALUE. RETAILER PROFIT (RS.*

11 SUBTRACTED FROM RS. 20 IS EQUIVALENT TO RS. 9.

b) THE RETAILER CAN FURTHER ACTIVATE MULTIPLE CONNECTIONS ON FAKE VERIFICATION DOCUMENTS AND SELL THE SIM CARDS AS RE-CHARGE VOUCHERS OF RS. 10 FOR AN AMOUNT AS LOW AS RE. 1.

THE RETAILER'S PROFIT IN THE FOREGOING EXAMPLE (B) SHALL BE (RS.20+RE.1 AND SUBTRACTING RS.11 FROM THE SAME) = THE RESIDUAL AMOUNT IS RS. 10.

OWING TO THE FACT THAT TALK TIME WORTH RS. 10 IS MADE AVAILABLE INTRINSICALLY ALONG WITH THE SIM CARD, THEREFORE SUCH SIM CARDS ARE SOLD AS RECHARGE VOUCHERS

IN VIEW OF THE FACT THAT RETAILERS HAVE ACCESS TO MULTIPLE IDENTITY VERIFICATION DOCUMENTS WHICH STANDS MANIPULATED, IN THE MIDST OF MORE THAN 25 LAKHS MOBILE SERVICE RETAILERS IN OUR COUNTRY, IT IS A

CINCH FOR THE MOBILE SERVICE RETAILERS TO APPEND 50 LAKHS OF FAKE ACTIVE CUSTOMERS EVERY MONTH IN ORDER IN ORDER COMPLY THE DICTATE OF A TELECOM COMPANY WHOSE MISSION IS TO ACHIEVE MAXIMUM STRENGTH OF SPECTRUM BY HOOK OR BY CROOK. THUS VERACITY OF IDENTITY MUST BE ESTABLISHED TO HILT BEFORE ALLOTMENT OF SPECTRUM.

Q – 8] THE CONCERNED MINISTRY AND DEPARTMENTS HAVE NECESSARY CHECKS TO ENSURE PROPER SUBSCRIBER DATA ??

ANS – 8] OUR COUNTRY IS ONE OF THE MOST UNDER RESOURCED COUNTRY IN THE GLOBE. EVEN A COUNTRY LIKE NEPAL HAS A BETTER POLICE POPULATION RATIO AND THERE ARE MORE THAN (3) CRORE CASES PENDING IN COURTS. WHAT CAN NOT BE DENIED IS THAT A EFFICIENT LEGAL SYSTEM IS ALSO AN INTEGRAL PART OF A HEALTHY DEMOCRATIC SYSTEM.

THERE ARE GLARING EXAMPLES OF NON COMPLIANCE WHICH GO UNNOTICED DUE TO ABSENCE OF REQUIRED MAN POWER AND WE HAVE IN POSSESSION A DOCUMENT WHICH CAN VERY CLEARLY VALIDATE OUR VERSION.

Q – 9] IS THERE ANY SPECIFIC REMEDY OF YOUR MIND ??

ANS – 9] APART FROM ALL THAT HAS BEEN MENTIONED IN OUR PRAYERS, WE WOULD BEG THAT THE ACTIVE CUSTOMER BASE SHOULD BE THE CRITERIA FOR ALLOCATION OF SPECTRUM AND IRRESPECTIVE OF WHETHER THE CONNECTION IS A LIFE TIME PACK, A FIXED MINIMUM AMOUNT OF RECHARGE HAS TO BE DONE.

FURTHER AT LEAST THE CUSTOMER SHOULD BE ACTIVE ONCE A WEEK.
